



To whom it may concern

July, 31<sup>st</sup> 2007

### **Performance Coach Training – Carol Wilson**

CLM is the Delivery Partner for the ODA responsible for the Construction of the Venues, Infrastructure and Legacy of the London 2012 Games.

Carol has worked with the Executive team as an Executive Coach and provided both Communication and Leadership Training. Primarily she has been involved in supporting individuals to work as a team. She worked with the CEO and COO to enhance their leadership skills to drive performance. She has built an excellent rapport with her coachees and the results are having a positive effect on the team and on overall performance. Overall we have seen energy levels increase, relationships within the team have improved and managers feel more empowered to do their roles.

The programmes are tailored and she works in a highly collaborative and embracing way to ensure maximum benefit for participants. The training sessions were a mix of theory and practice and the team were given the opportunity to put the new/refreshed skills to work in a “real” work session. Indeed our CEO rated the session as 10/10.

Please feel free to call should you wish to discuss this further.

Yours sincerely

A handwritten signature in blue ink that reads 'Caroline Blackman'.

Caroline Blackman  
Head of Organisation Development



LONDON



\*Prepared by CLM Delivery Partner Limited